Product	Essential	Essential Plus	Services that will require a SOW
DigiCert® IoT Trust Manager	• A single DigiCert® ONE customer account on DigiCert's hosted and maintained cloud platform • CA key ceremony coordination · • Coverage for up to two PKI use cases • CSR / Browser enrollment f ow •		
DigiCert® Software Trust Manager			
DigiCert® Document Trust Manager			
DigiCert® Embedded Trust Manager			
Hours Allocated			

PRODUCT 1

DigiCert® Trust Lifecycle Manager

Essential

- Review customer PKI use-case requirements
- Provide guidance for preparing public and private CA (Certification Authority) naming documents and coordinate the CA key ceremony
- Provide guidance to configure the DigiCert® ONE production account for identified use cases
- Provide guidance for configuring SCEP integration for Unified Endpoint Manager/Mobile Device Manager (UEM/MDM) products
- Provide guidance for configuring and testing certificate lifecycles using any of the following enrollment methods:
    - CSR
    - Browser PKCS12
    - DigiCert Trust Assistant
- And with supported authentication methods:
    - Manual approval
    - Enrollment Code
    - SAML IdP
- Provide guidance for installing, configuring, and testing Auto-enrollment Server software on up to two qualified Windows member servers within a single Active Directory Forest for the identified use cases
- Provide guidance on REST API integration by identifying a list of APIs along with request and response details
- Offer informal knowledge transfer sessions for the DigiCert® ONE manager product, covering troubleshooting, maintenance, and effective collaboration with DigiCert technical support
- Write and deliver a post-engagement summary document
- Provide project coordination and administrative support

Essential Plus

- All tasks defined in the Essential package for Trust Lifecycle Manager
- Guidance on deploying up to two sensors on the customer's network, including private cloud, for certificate discovery

- Guidance on performing certificate lifecycle automation using private or public TLS certificates on up to five qualified server platforms and two qualified appliances
- Guidance on integrating with one of the qualified third-party software or services
- Guidance for TLS inspection, including creating necessary CA hierarchies and configuring certificate profiles needed to issue online CAs for TLS inspection
- 900d25 T00400270250004004C004D004905612TeMCID 36DC BT

Essential Plus

- All tasks defned in the Essential package for DigiCert IoT Trust Manager
- Provide guidance for confguring and testing the issuance of certifcates from a qualifed CA connector, such as DigiCert® CertCentral or EJBCA
- Provide guidance for confguring an unmanaged CA
- Provide guidance for deploying and testing the issuance of certifcates via the DigiCert Gateway
- Informal knowledge transfal or EJBCA

DigiCert IoT Trust Manager

- A maximum of two PKI use cases are covered. The most common PKI use cases are device and server authentication.

DigiCert Software Trust Manager

- The essential package covers two qualif ed basic and one qualif ed advanced code signing use case while the essential plus covers one additional qualif ed basic or qualif ed advanced use case.

Applicable for all managers

- DigiCer